



## *Crashzone Community Repairer Network*

### *Code of Conduct*

*Every Member of the Crashzone Community is expected to comply with a code of conduct determined by the members of the group and a fair and transparent voting process available to all members.*

*A member should, in respect to any work/actions that are performed by their company comply with the following standards of conduct.*

- 1. The crashzone member should act honestly, in good faith and in the best interests of the Crashzone group as a whole*
- 2. The member and or company must be a signatory to the 'Motor Vehicle Insurance and Repair Industry Code of Conduct' see <http://www.abrcode.com.au/>*

- 3. The member should not make improper use of any information acquired from another member of the group*
- 4. Confidential information received by the member in the course of the exercise of corrective duties remains the property of the company from which it was obtained and it is improper to disclose it, or allow it to be disclosed, unless that disclosure has been authorised by that company from whom the information is provided, or is required by law.*

5. The member should properly manage any conflict with the group.

6. The member agrees that a breach of this code which is determined by three independent members unanimously, may incur a suspension from using the crashzone repairer network. All access to data will be suspended for this period.

7. The Member has an obligation, at all times, to comply with the spirit, as well as the letter of the law and with the principles of the code